

To Enroll With an Existing NY.GOV ID

Step 1: Enter Existing NY.GOV ID

- a) Click Sign In

Please login after reading the Acceptable Use Policy below



NY.gov ID

Username:
NYAlertSupport

Password:

Sign In

Forgot your Username or Password
[View ID Details](#)

Agency Assistance & Contact Information

Step 2: System Redirects to NY-Alert System

Welcome NYAlert Support | Logout

Home | Create | Update | FAQs

Info & Account

My Profile

First Name: NYAlert

Last Name: Support

The timezone specified here is not the same as your computer's timezone.

Primary Email: NYAlertSupport@es.ny.gov

Status: ON

Quiet Time:

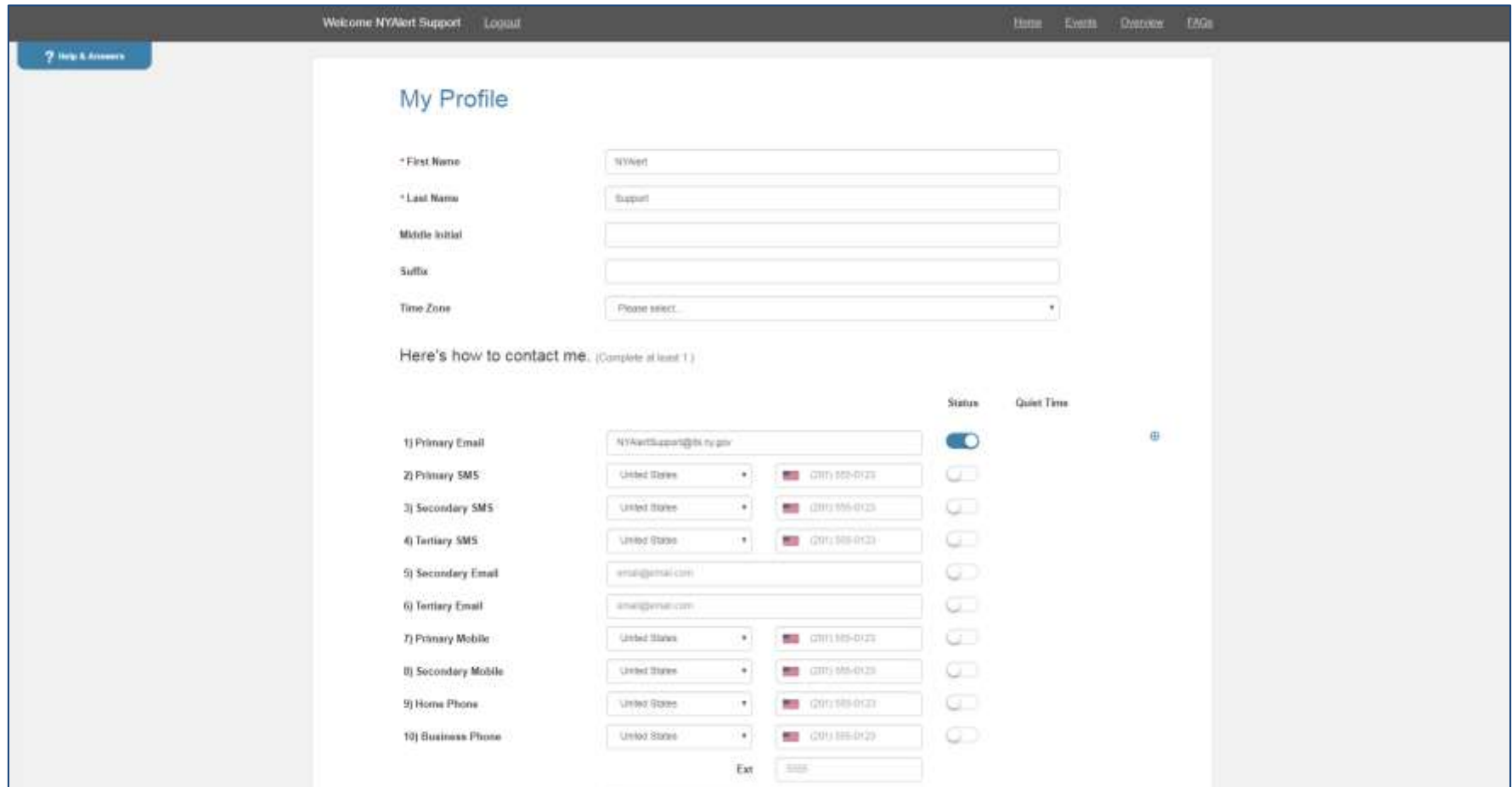
My Subscriptions

Please select the alerts you would like to receive

My Locations

Step 3: Edit My Profile

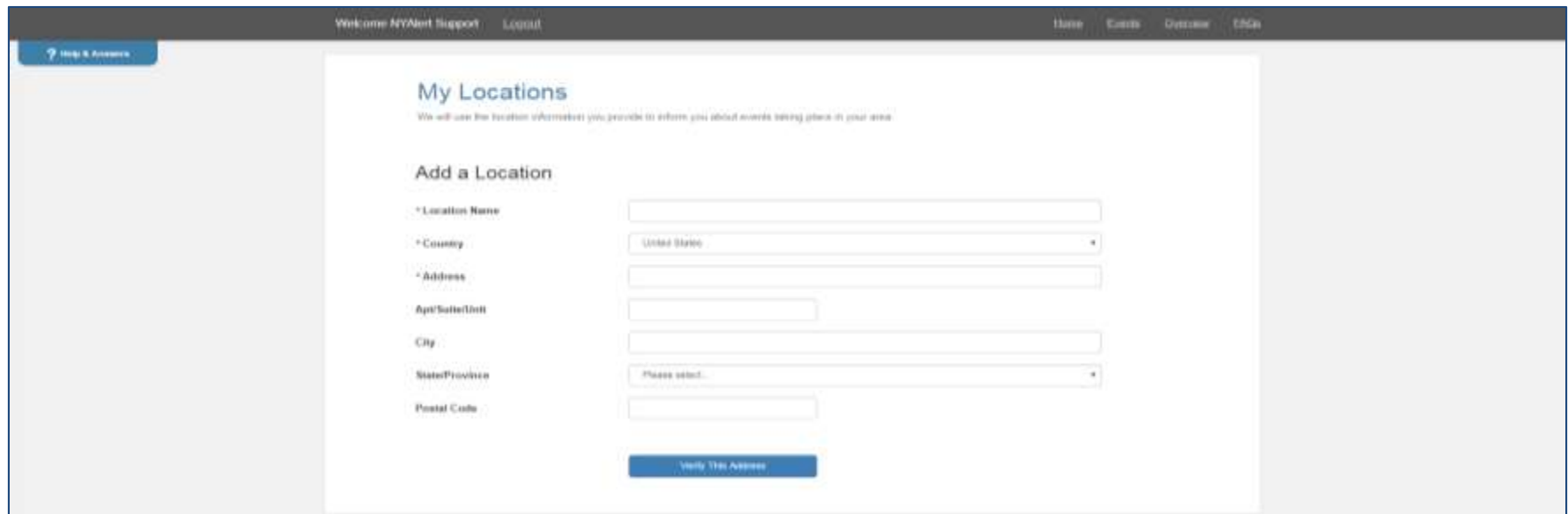
- a) Click Edit under My Profile
- b) Add or Remove Contact Information & Time Zone
- c) Add or Remove Email Address, SMS, or other Phone Numbers
- d) Click Save



The screenshot shows a web interface for editing a user profile. At the top, there is a navigation bar with 'Welcome NYAlert Support', 'Logout', and links for 'Home', 'Events', 'Overview', and 'FAQs'. A 'Help & Answers' button is visible on the left. The main content area is titled 'My Profile' and contains several input fields: 'First Name' (filled with 'NYAlert'), 'Last Name' (filled with 'Support'), 'Middle Initial' (empty), 'Suffix' (empty), and 'Time Zone' (a dropdown menu with 'Please select...'). Below these fields is a section titled 'Here's how to contact me. (Complete at least 1)'. This section lists various contact methods with corresponding input fields and status toggles. The methods include: 1) Primary Email (filled with 'NYAlertSupport@nys.gov', status 'On'), 2) Primary SMS (country 'United States', phone number '(212) 955-0123', status 'Off'), 3) Secondary SMS (country 'United States', phone number '(212) 955-0123', status 'Off'), 4) Tertiary SMS (country 'United States', phone number '(201) 955-0123', status 'Off'), 5) Secondary Email (filled with 'email@email.com', status 'Off'), 6) Tertiary Email (filled with 'email@ymail.com', status 'Off'), 7) Primary Mobile (country 'United States', phone number '(212) 955-0123', status 'Off'), 8) Secondary Mobile (country 'United States', phone number '(212) 955-0123', status 'Off'), 9) Home Phone (country 'United States', phone number '(201) 955-0123', status 'Off'), 10) Business Phone (country 'United States', phone number '(201) 955-0123', status 'Off'). There is also an 'Ext' field with a small input box.

Step 4: Edit My Locations

- a) Click Edit Under My Locations
- b) Add Locations (up to 5)
- c) Click Verify Address

A screenshot of the 'My Locations' web interface. The page has a dark header with 'Welcome NYAlert Support Logout' on the left and 'Home Events Overview FAQs' on the right. A blue 'Help & Assistance' button is in the top left. The main content area is titled 'My Locations' and includes a sub-header 'Add a Location'. Below this is a form with the following fields: 'Location Name' (text input), 'Country' (dropdown menu with 'United States' selected), 'Address' (text input), 'Apt/Suite/Unit' (text input), 'City' (text input), 'State/Province' (dropdown menu with 'Please select...' selected), and 'Postal Code' (text input). A blue 'Verify This Address' button is at the bottom of the form.

Step 5: Edit My Subscriptions

- a) Click Edit under My Subscriptions
- b) Select Marine Zone Alerts (+) Dropdown Menu
 - a. Select appropriate checkboxes for Maritime Zones
- c) Select Your County Alerts (+) Dropdown Menu
 - a. Select County (+) Dropdown
 - b. Select appropriate alerts per county
- d) Click Save