

To Enroll With an Existing NY.GOV ID

Step 1: Enter Existing NY.GOV ID

a) Click Sign In

Please login after reading the Acceptable Use Policy below



NY.gov ID

Username:
NYAlertSupport

Password:

Sign In

Forgot your Username or Password
[View ID Details](#)

Agency Assistance & Contact Information

Step 2: System Redirects to NY-Alert System

Welcome NYAlert Support | Logout

Home | Create | Update | FAQs

Info & Account

My Profile

First Name: NYAlert

Last Name: Support

The timezone specified here is not the same as your computer's timezone.

Primary Email: NYAlertSupport@es.ny.gov

Status: ON

Quiet Time:

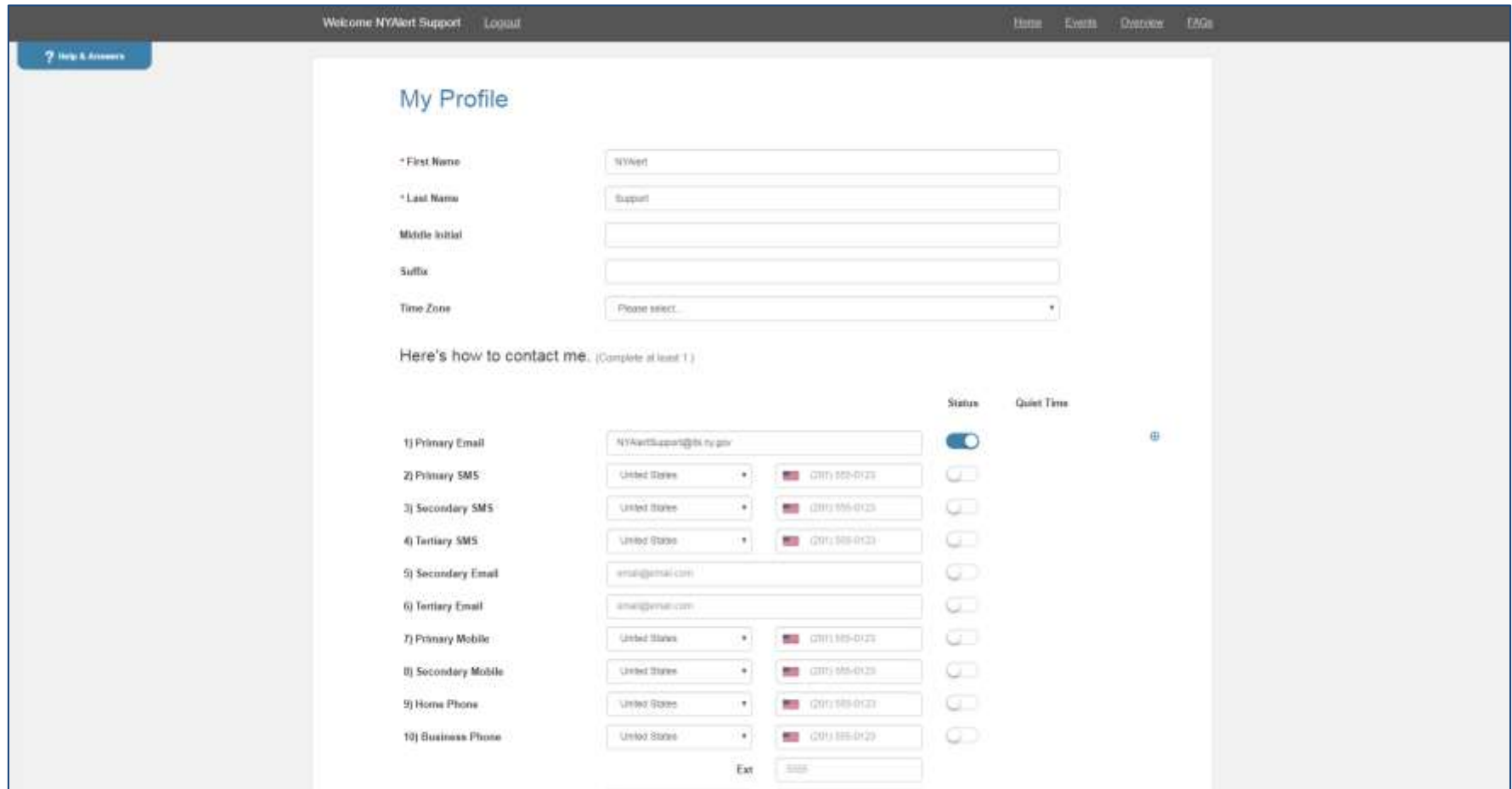
My Subscriptions

Please select the alerts you would like to receive

My Locations

Step 3: Edit My Profile

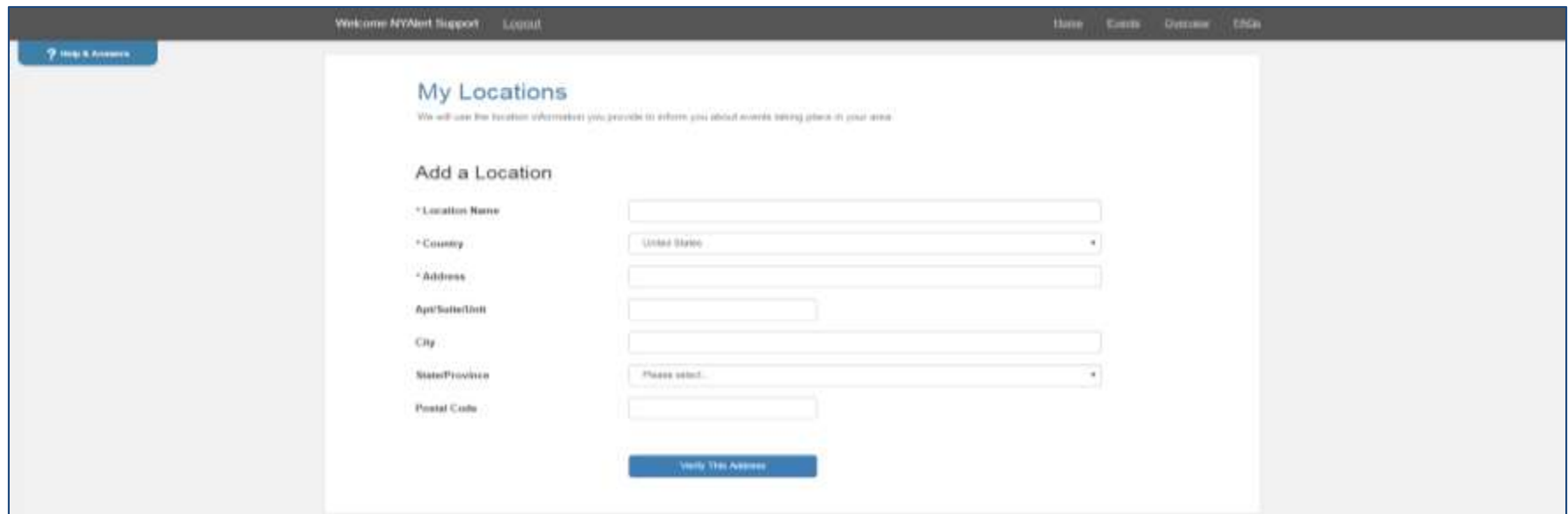
- a) Click Edit under My Profile
- b) Add or Remove Contact Information & Time Zone
- c) Add or Remove Email Address, SMS, or other Phone Numbers
- d) Click Save



The screenshot shows a web interface for editing a user profile. At the top, there is a navigation bar with 'Welcome NYAlert Support', 'Logout', and links for 'Home', 'Events', 'Overview', and 'FAQs'. A 'Help & Answers' button is visible on the left. The main content area is titled 'My Profile' and contains several input fields: 'First Name' (NYAlert), 'Last Name' (Support), 'Middle Initial', 'Suffix', and 'Time Zone' (Please select...). Below this is a section 'Here's how to contact me. (Complete at least 1)' with a list of contact methods. Each method includes a text input field, a country dropdown menu, a phone number input field, a status toggle switch, and a quiet time icon. The methods listed are: 1) Primary Email (NYAlertSupport@ts.ny.gov, Status: ON), 2) Primary SMS (United States, (211) 555-0123, Status: OFF), 3) Secondary SMS (United States, (211) 555-0123, Status: OFF), 4) Tertiary SMS (United States, (201) 555-0123, Status: OFF), 5) Secondary Email (email@email.com, Status: OFF), 6) Tertiary Email (email@email.com, Status: OFF), 7) Primary Mobile (United States, (211) 555-0123, Status: OFF), 8) Secondary Mobile (United States, (211) 555-0123, Status: OFF), 9) Home Phone (United States, (201) 555-0123, Status: OFF), 10) Business Phone (United States, (201) 555-0123, Status: OFF). There is also an 'Ext' field with a small input box.

Step 4: Edit My Locations

- a) Click Edit Under My Locations
- b) Add Locations (up to 5)
- c) Click Verify Address

A screenshot of the 'My Locations' web interface. The page has a dark header with 'Welcome NYAlert Support Logout' on the left and 'Home Events Overview FAQs' on the right. A blue 'Help & Assistance' button is in the top left. The main content area is titled 'My Locations' and includes a sub-header 'Add a Location'. Below this is a form with the following fields: 'Location Name' (text input), 'Country' (dropdown menu with 'United States' selected), 'Address' (text input), 'Apt/Suite/Unit' (text input), 'City' (text input), 'State/Province' (dropdown menu with 'Please select...' selected), and 'Postal Code' (text input). A blue 'Verify This Address' button is at the bottom of the form.

Step 5: Edit My Subscriptions

- a) Click Edit under My Subscriptions
- b) Select Marine Zone Alerts (+) Dropdown Menu
 - a. Select appropriate checkboxes for Maritime Zones
- c) Select Your County Alerts (+) Dropdown Menu
 - a. Select County (+) Dropdown
 - b. Select appropriate alerts per county
- d) Click Save